



## File a Smoke Pollution Complaint

Valid Complaints are Important to Help Stop the Burning

### Sample Smoke Complaint Language:

"I would like to make a **formal** smoke pollution complaint in connection with the agency (or other) burn that is being conducted in the vicinity of \_\_\_\_\_" (be prepared to describe the general or precise location of the smoke). Describe that the smoke is not going straight up into the atmosphere but instead impacting, neighborhoods, businesses, major roadways, schools and recreational events, as applicable.

**Don't be dissuaded, dismissed or intimidated** by the air quality agency representative who will most likely try explain that this is only a controlled burn and may try to get you to call the burn agency that is responsible for creating the smoke. You have a right to complain under the U.S. Clean Air Act.

**Kindly insist on a formal written complaint** by the air quality management district representative taking your call.

**Also, insist that a copy of your complaint be emailed to you.** Be sure to get the name and phone number of the air quality representative you spoke with.

**Be prepared to give your name, address and phone number.**

Who to contact:

### El Dorado County, CA

Air Quality Management District

330 Fair Lane

Placerville, CA 95667

(530) 621-7501

(530) 295-2774 - Fax

[aqmd@edcgov.us](mailto:aqmd@edcgov.us)

### El Dorado Hills:

(916) 358-3555 x7501

### South Lake Tahoe:

(530) 573-7955 x7501

### Regular Business Hours:

Monday - Thursday

7:30 a.m. - 5:30 p.m.

Fridays 8:00 a.m. - 5:00 p.m.

(Open through lunch)

**After Hours Complaint Line:**

(530) 957-3466

**Placer County, CA**

Call: (530) 745-2330

Or email: <https://www.placer.ca.gov/departments/air/complaint>

**Regular Business Hours:**

Monday through Friday, 8:00 a.m. to 5:00 p.m.

A District representative can take your complaint over the phone

**After Hour Complaints Placer County:**

Weekends and holidays

8:00 a.m. to 12:00 midnight

Business days

5:00 p.m. to 12:00 midnight

Your call will be transferred automatically to the Placer County Sheriff's Dispatch, who will forward your information to a District after-hours inspector (*Press 4 for Dispatch*)

Overnight

12:00 midnight to 8 a.m.

While your call will be transferred automatically to the Placer County Sheriff's Dispatch; District staff will respond after 8:00 a.m. (*Press 4 to be transferred to Dispatch*)

**Washoe County, NV**

Call (775) 784-7200

*24 hours per day*

Your complaint will be logged onto an official AQMD complaint form. After that, within "normal" business hours of operation, an air quality specialist will investigate your concerns and determine if there is a violation of the AQMD regulations. If a violation exists, the person or business will be required to correct the problem. A Notice of Violation may also be issued

**Douglas County, NV**

Air Quality issues for Douglas County are handled by:

State of Nevada

Bureau of Air Pollution Control

Carson City

775-687-9349

<http://ndep.nv.gov/bapc/org/org.html>

Note: It is difficult to access after-hours or weekend assistance for citizens who wish to make burn agency air quality complaints.

**California Air Resources Control Board**

To report a general air quality complaint, please call 1-800-952-5588

Or email: [envirotip@arb.ca.gov](mailto:envirotip@arb.ca.gov)

Note: If you have time, please notify us of your complaint at [info@TahoeSierraCleanAir.org](mailto:info@TahoeSierraCleanAir.org)